Warranty service items

Dear Customer:

Thank you for your interest and purchase of our FANXIANG products. If you have any problems during the use of this product, please feel free to contact FANXIANG Accessories Customer Support in your purchase record and we will respond promptly.(Contact email: support@fanxiangssd.com)

According to the warranty terms stipulated in the relevant quality inspection and supervision regulations, the Division provides customers with a five-year warranty service.

A. Five-year warranty period

If there is any quality problem that is not caused by human failure within five years after purchase, we will provide you with three kinds of warranty services to compensate for your loss. Please feel free to contact FANXIANG Accessories customer support in your purchase record and we will respond promptly.

B. Warranty Statement

The Division hereby declares that the warranty of FANXIANG storage products shall not conflict with the following provisions.

1. The product warranty period is five years, please refer to the serial number (S/N) on the product label to view the specific warranty period.
2. Product accessories (such as manuals) are not included in the warranty service.
3. With the original packaging of the product, product anti-counterfeiting mark and product purchase certificate for warranty.

C. The following conditions do not meet the warranty conditions

- The storage product is in normal condition and has not been malfunctioned;
- The product has exceeded the warranty period;
- Physical damage caused by the user's improper use, such as: interface or external parts damage, or even PCB was burned;
- The product's barcode has been tampered with, lost or is unrecognisable;
- Damage caused by human causes or improper use; damage caused by irresistible external factors, such as flood, fire, lightning strike, etc;
- The product cannot be restored to its original condition due to the disassembly or replacement of some of the product components by you personally or by a third party.

Note: The Division reserves the right of final interpretation of the principles for determining the failure of fanxiang storage products and the above warranty terms.

Important Notice

This product is a precision instrument. Please back up the important data stored in this product to other storage media regularly to prevent data loss. We are not responsible for any damage or loss of data stored in this product or its related products. In addition, we are not responsible for repairing, restoring, or copying any recorded content in this product. Please note that we are not responsible for any reason why data cannot be stored in this product.

SHENZHEN FANXIANG INFO TECH C0.,LTD
Address: Shenzhen, China
Official website: www.fanxiangssd.com
Made in China

保修服务项目

亲爱的顾客：

感谢您关注并购买本司 FANXIANG 产品。若您在使用本产品过程中出现任何问题，请随时在购买记录中联系 FANXIANG 配件客户支持，我们将及时做出回应。（联系邮箱：support@fanxiangssd.com）

根据相关质量检验监管法规规定的保修条款，本司为客户提供为期五年的保修服务。

一、五年保修期

如果在购买后五年内出现任何质量问题，不是人为导致的故障，我们将为您提供三种保修服务，以补偿您的损失。请随时在购买记录中联系 FANXIANG 配件客户支持，我们将及时做出回应。

二、保修说明

本司在此声明，FANXIANG存储产品的保修情况不得与以下规定冲突。

1.本产品保修期为五年，请参见产品标签上的序列号（S/N）查看具体保修期限。

2.产品配件（如说明书）不包含在保修服务范围内。

3.凭产品原包装，产品防伪标识及产品购买凭证为保修凭证。

三、以下情况不满足保修条件

- 存储产品状态正常，未出现故障；
- 产品已超过保修期限；
- 因用户使用不当造成的物理性损坏，如：接口或外部零件损坏，甚至 PCB 被烧毁；
- 产品的条形码被篡改、丢失或无法辨认；
- 人为原因或不当使用导致的损坏；由不可抗的外部因素造成的损坏，如洪水、火灾、雷击等；
- 由于您个人或第三方拆卸或更换了部分产品组件，导致产品无法恢复原样。

注意：对于fanxiang存储产品的故障判定原则以及上述保修条款，本司保留最终解释权。

【重要提示】

本产品为精密仪器。请定期将保存在本产品中的重要数据备份到其他存储媒介，以防数据丢失。对于本产品及其关联产品中存储数据的损坏或丢失，本司概不负责。此外，本司不负责修复、恢复或复制本产品内任何记录内容。请注意，无论何种原因导致数据无法保存在本产品中，本司对此概不负责。

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